

Coorong Quays Hindmarsh Island

Information Booklet

Welcome to Aspen Living Coorong Quays

Coorong Quays is a world-class waterfront estate and Marina situated between the Coorong and Lower Murray Lakes at Goolwa, South Australia.

We're your ultimate destination for Marina services, offering the most comprehensive Marina experience in the Southern hemisphere.

We provide a full range of wet and dry berthing facilities. For those with other toys we can also help store your caravans and trailers with open and undercover storage options available onsite.

Marine maintenance services are available through separate business within the Marina.

We welcome all water users including "liveaboards" and have exceptional onsite facilities including onsite toilets and showers, a laundromat and our Coorong Quays Club!

- Fresh water Marina
- Aspen Lifestyle Alexandrina Cove
- Lifestyle living
- Abundant birdlife
- Glassy sunrises
- Brisk morning walks
- Sunset sailing
- Coorong National Park
- Islanders Tavern Bar/Restaurant



Emergency Information

In the event of a life-threatening emergency, dial 000

For non-life-threatening emergencies, contact:

Police: 131 444

SES: 13 25 00

Bushfire Information Hotline: 1800 362 361

Goolwa Medical Centre: 8555 2404

Southern Fleurieu Health Service: 8552 0500

Nurse & Midwife Support: 1800 667 877

Goolwa Dental Surgery: 8555 2272

Chemist Priceline: 8555 2290

Channel 16: VHF marine radio channel 16 is the international distress and calling frequency.

Goolwa Barrage: 8555 2046

Goolwa Lock Master: 0408 813 729

It is monitored 24 hours a day by many coast guards around the world. In marine emergency situations, mariners can transmit distress signals on this channel, alerting other vessels and coastal stations to their predicament.

Wildlife Welfare Association: 0434 114 628

EPA: 8204 2004

Advise Marina Management on 8555 7300 or 0422 583 586

Emergency Evacuation Map



Emergency Information continued.

Remember – emergencies can be dangerous events.

Prioritise safety for yourself and others, do not place yourself in a risky emergency situation.

How to call 000

Stay focused, stay relevant, stay on the line.

The Triple Zero (000) service is the quickest way to get the right emergency service to help you. You can contact Police, Fire or Ambulance in life threatening or emergency situations.

Assess the situation

- Is someone seriously injured or in need of urgent medical help?
- Is your life or property being threatened?
- Have you just witnessed a serious accident or crime?

If you answered YES call Triple Zero (000).

Make your call

- Stay calm and call Triple Zero from a safe place.

Non - Life Threatening Medical Emergency

- Assess the situation and identify injury or potential dangers.
- Choose appropriate first aid treatment.

For further assistance contact:

- Goolwa Medical Centre: (08)8555 2404
- Southern Fleurieu Health Service: (08)8552 0500
- Nurse & Midwife Support: 1800 667 877
- Chemist Priceline: (08) 8555 2290

Fire / Marina Fire / Vessel Fire

- Contact emergency services on 000 immediately and follow their instruction.
- A warning alarm can be activated to alert others in the area, warning alarm marked in green on the map.
- Go to the nearest evacuation point marked in yellow on the map.
- Contact the Marina Office on 0422 583 586 for assistance and to report the incident.

Emergency Alarm

Should Emergency Alarms be required, they can be found in the following locations:

- Marina Office at right hand side of front door.
- Gateway to the Maintenance yard, Tolarno Drive

Evacuation Points

- Should evacuation be required, evacuation points can be found in the following locations:
- Mound opposite Marina Office
- Gateway to the Maintenance yard, Tolarno Drive
- Carpark at Western end of Vesta Drive
- Western end of Arcadia Avenue

Sinking Boat

- Check if persons on board by hailing or calling from the jetty.
- Follow the emergency procedure instructions.
- Contact the Marina Office for assistance and to report the incident.
- If after hours advise Marina Management on 0422 583 586

Oil Spill

- Follow the emergency procedure instructions.
- Contact the Marina Office 8555 7300 or for assistance and to report the incident.
- If after hours advise Marina Management on 0422 583 586

Facilities

Barbeques

A BBQ is available for use outside the CQ club next to the garden. We request that you consider the next party and leave the BBQ clean and tidy.

Flood Lighting

This is provided at the launching ramp at the rear of the Marina Office.

Coorong Quays Club

The Coorong Quays Club with a refrigerator and sink is available at the eastern end of the Marina Office. Entry is gained by using your security fob. This will help you when catering for friends on your boat. Please keep it clean and tidy, this is a shared space.

Laundry

A coin operated laundry is available adjacent to the private toilet area. The washing machine and clothes dryer can be operated by using \$1 coins. Please keep this area clean and tidy. You will find the laundry at the northern side of the Marina Office. Washing powder is not provided for these machines.

Public Toilets

Public toilets are located at Goolwa Wharf & Railway Terrace Goolwa.

Toilet and Showers

Marina clients have access to private facilities 24 hours a day via a security fob. You can acquire a fob from the Marina Office. A deposit fee is required, the deposit is refundable on return of the fob. These facilities are situated at the northern side of the Marina Office.

Disabled Toilets and Showers

This facility is situated at the eastern end of the Marina Office and is accessible using a security fob.

Tennis Court

The tennis court is located on Vesta Drive. Rackets and balls are not provided, please bring your own.

Drinking Water

Drinking water is available for clients of the Marina from the Fuel Dock. Other taps located around the Marina provide non-potable river water suitable for washing down boats. Clients are advised that they will need to provide their own hose.

From time to time the Marina Office receive updates on water quality we endeavor to keep residents and guests advised of any necessary changes via email and Facebook. If you would like up to date information on water quality, please check the SA Health Website.

Self Service - Fuel

The fuel dock is open 24 hours and is situated inside the entrance to the Marina at the wharf, adjacent to Islanders' Tavern.

Dispensing of fuel into your boat is your responsibility. All precautions must be taken to prevent spills during this operation. Payment must be made at the time of purchase and can be made by credit card only.

An emergency stop switch is located on the river side of the bowser closest to the hut.

Launching Ramps

A twin lane launching ramp facility is available at the back of the Marina Office. Clients with boats in the storage area have full use of the launching facilities. Trailers must be returned to the storage area and under no circumstances are they to remain in the launch area.

Security

Security cameras operate 24 hours a day at various locations around the site and recordings are made.

Car Parking

Parking is available in the following areas:

- In the carpark between the Marina Office and The Islanders' Tavern.
- Around the Marina Office.

Please ensure that you do not obstruct emergency points, launching ramps or gateways.



Berths and Storage

Berths

The availability of berths fluctuates regularly. Berths come in sizes ranging from 7.5m to 18m in length and differ in width. You can choose between fixed timber berths or modern concrete floating berths. Fees corresponding to the license duration will be given.

All berth licensees are required to abide by the rules as follows:

- All craft must be registered, insured and maintained as required by law. Only craft with current insurance and in seaworthy condition will be admitted to the Marina. An insurance certificate of currency with the correct vessel location must be submitted to the marina office before moving a vessel into the marina, this must include salvage.
- Before moving a vessel into the Marina any craft wishing to occupy a Marina berth must complete a Berth License Agreement with the Marina Office.
- Under no circumstances do we permit vessels to be placed in our marina berths that are not insured and under a signed license agreement with Marina Management.
- Vessels entering or leaving the Marina will be under our control and must (subject to any applicable laws) maneuver and berth as directed by us.

Insurance

It is a requirement prior to berthing or storing your vessel that a copy of your Insurance Certificate of Currency is provided to our office. It is the responsibility of the client to provide an updated copy of insurance annually. A minimum public liability insurance cover of \$5,000,000 is required. Uninsured vessels cannot be accommodated.

Storage

Drystand storage for boats and storage for caravans and trailers is available. The Marina Hindmarsh Island also has semi undercover storage available for lease. Details in regard to these facilities are available at the Marina Office.

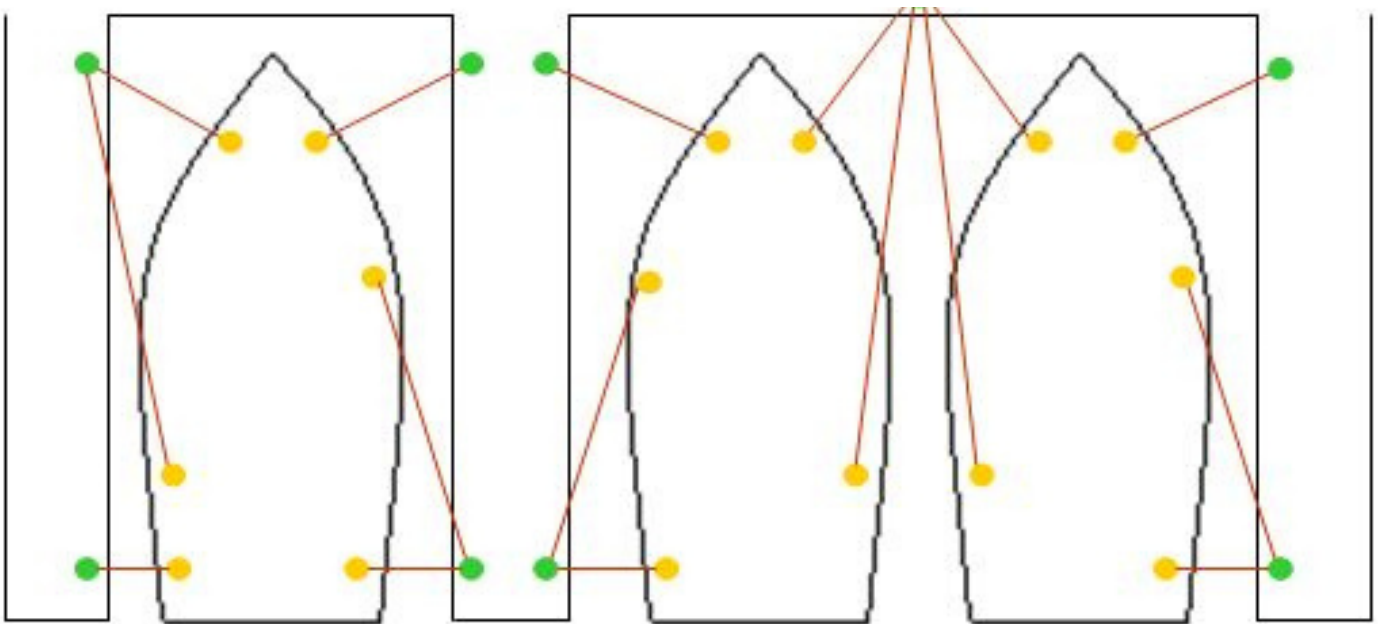


Your Boat

Mooring Your Boat

It is your responsibility as boat owner to regularly check and ensure that your boat is moored correctly and that ropes are in good condition. Coorong Quays reserves the right to replace (at the owner's expense) ropes considered to be in poor condition. This is not only to protect your boat but eliminate damage to other boats in a "break free" situation or during inclement weather conditions. Remember that a strong wind can lower the water level very quickly and your boat could be left hanging by its mooring ropes.

Coorong Quays staff will check boats and the condition of ropes in the Marina.



Power Outlets on Marina

Standard 240V 15 AMP

Please ensure that all electrical extension cords used on vessels are professionally inspected and tagged. Failure to do so or being out of date will result in them being removed from the Marina. The region of Goolwa and Hindmarsh Island occasionally experience power grid failures. Individuals are reminded that they are responsible for bilge pumps and refrigerators and should consider the potential problems that may arise if the power supply is interrupted.

Storage

All fuels and inflammable liquids and gasses must be stored safely and properly so as not to cause danger to any craft or person in the Marina.

Marine Safety SA

Marine Safety SA is responsible for regulating and ensuring safety on South Australia's waterways. Please contact Marine Safety SA on or marinesafety.sa.gov.au if you require any information on the following: boating regulations, licensing and registration, education and awareness and safety guidelines for handling boats.

Handling Your Vessel

Boat Speed in the Marina and Lagoons

To ensure the safety of all clients in the Marina and lagoons, the boat speed is restricted to (4) Four knots or no wake whichever is the least.

Water Access

The Main Marina Entrance allows passage through the Marina Basin's waters (which are private property) to gain on-water access to slipways, ramps, berths and jetties. Vessels with minimal clearance requirements e.g. runabouts and small cruisers, will be able to travel into the residential lagoons via the Providence Bridge. The lagoons, which are Alexandrina Council reserves, have access to the river at Barker's Lagoon. Four (4) knot/no wake speed limit applies to all Marina and lagoon waters.



Faults and Assistance

Boat Assistance

In the event of a breakdown, work boats are available to recover your boat or render assistance on the water Monday to Friday during normal business hours. This is a user pays service. Please contact the Marina office via radio or telephone if you require this service. Outside of these hours please contact the Victor Harbour Sea Rescue Squadron.

Electrical Fault on Moorings

Boat owners are reminded that in the case of an electrical failure, isolation switches are provided on each service pedestal. If a fault occurs with the electricity supply which is not related to an SA Power Network failure please advise the Marina Office.

Safety and Insurance

Safety in the Slip Area – Restricted Area

Strict Occupational Health and Safety guidelines must be adhered to in this area. Entry is only permitted if accompanied by a member of Coorong Quays Management, staff or relevant marine services staff member.

- Cars are not to be parked in this area
- Children are not permitted in this area at any time
- Pets are not permitted in this area at any time
- Smoking is strictly prohibited in this area
- Sleeping on boats in the slipway or hardstand area is not permitted
- Safety vests **MUST** be worn at all times in this area.
- Alcohol, drugs and other restricted substances are not permitted in this area.

Safety Steps

Steps are currently located on A, F, G and V Jetties. The position of each set of steps is indicated by signage painted on the walkway. Clients should make themselves aware of the closest set of stairs in relevance to their boat. The individual installation of ladders and/or structural alteration to jetties is strictly prohibited, except if approved by Management. Clients are reminded that swimming is not permitted in the Marina Basin.

Maintenance in the Marina

All maintenance activities such as grinding, sanding with electrical sanders, painting, plaster, building materials etc are strictly forbidden on the Marina. An onsite work area is available for Marina clients.

Please contact the Coorong Quays Office on (08) 8555 7300 or admin@coorongquays.com.au to discuss.

Contractors Insurance

Before commencing work on your vessel, all contractors must possess public liability insurance coverage of at least \$10,000,000. They must be approved by Coorong Quays and sign in at the Coorong Quays office before beginning any work. Clients using uninsured contractors will bear responsibility in case of accidents.

Additionally, all contractors must obtain approval from Coorong Quays before undertaking any work on Coorong Quays infrastructure.



Conduct at the Marina

Safety

Safety is of paramount importance to us all. We stress the importance of taking due care in all of your boating activities and we strongly recommend that children wear a life jacket at all times whilst on the pontoons, jetties and boats. We also encourage you to raise safety issues with us through the Coorong Quays office.

Dogs

Dogs are permitted at Coorong Quays but must be leashed at all times. Please remember to pick up after your dog; doggy bags are conveniently located throughout the Marina grounds. If you encounter any stray or troublesome dogs, please notify the Alexandrina Council at 8555 7000.

Swimming

Swimming in the Marina is strictly prohibited at all times due to the close presence of electrical equipment near the water and the continuous movement of vessels.

Fishing

For safety reasons, fishing within the Marina Basin is strictly prohibited. You can enjoy excellent saltwater fishing beyond the Goolwa Barrage and the Murray Mouth. Carp and other freshwater fish can be caught upstream from the Barrage. Check the SA Health website for Water Quality Alerts and any potential dangers when ingesting fish caught in the river.

Noise

Please be mindful of local residents and fellow Marina customers. While we encourage everyone to have a good time, please show consideration for your neighbors. Take precautions to prevent halyards and rigging from causing noise issues during windy conditions.

Waste Management

Pump-Out Facility for berth holders

This facility is adjacent to the slipway and launching area on the southern embankment. There is no cost for clients to use this facility and we ensure that it complies with best environmental practice - keeping our Marina clean. Porta potty disposal facilities are also available at this point. Should boat owners from other Marinas wish to use this facility, they may do so for a small charge.

Rubbish

Waste bins are provided in a number of locations around the Marina. Please use them. Do not place oil, batteries, dangerous or recyclable items etc in these bins.

General domestic garbage must not be deposited in Marina bins. Please refrain from depositing boat building and refurbishing waste in jetty bins as this causes an Occupational Health and Safety issue. Please contact Fleurieu Regional Waste Authority for any other waste disposal.

Flare Disposal

By law, it is considered a punishable offence to not safely dispose of flares in an approved manor. Marine distress flares (parachute flares, red hand flares or orange smoke flares) are classified as explosives.

All flares carry an expiry date and must be replaced on or prior to that date. Expired flares must not be used for training purposes, public demonstrations or as fireworks, or form part of a fireworks display. Do not dispose of them in rubbish bins or landfills. Flares should be placed in a heavy plastics bag or spark proof container.

Please contact your local police station for advice on the nearest police station licenced to accept expired flares.

Onsite Businesses

Islanders Tavern

8555 1122

12 Tolarno Drive, Hindmarsh Island, SA, 5214

www.islanderstavern.com.au

islanderstavern@bigpond.com

Goolwa Marine Services

0400 234 885

Tolarno Drive, Hindmarsh Island, SA, 5214

www.goolwamarine.com.au

goolwamarine@gmail.com

Burgars Boat Co

0407 535 933

Tolarno Drive, Hindmarsh Island, Sa, 5214

www.burgarsboatco.com.au

admin@burgarsboatco.com.au

Eco Boats

0404 697 697

rob@ecoboatssale.com

South Coast Marine and Caravan Upholstery

0419 894 720

southcoastmacu@yahoo.com

Cooper Rigging and Marine

0412 757 317

Nerana Place, Hindmarsh Island, SA, 5214

cooper.rigging@gmail.com

Coorong Quays Boatshed

0419 841 670

Tolarno Drive, Coorong Quays Marina

CoorongQuaysboatshed5214@gmail.com

Riverside Earthworks & Landscapes

0435 981 063

www.riversideearthworks.com.au

riversideearthworks@gmail.com

Marine Dynamix

0417 877 148

www.marinedynamix@gmail.com

enquirymarinedynamix@gmail.com

Goolwa Rowing

0402 925 940

Tolarno Drive, Hindmarsh Island, SA, 5214

www.facebook.com/goolwarowingclub/

glynfiona@internode.on.net

Senior Helpers Fleurieu

8505 7269

Tolarno Drive, Hindmarsh Island, SA, 5214

www.fleurieuhelpers.com.au

pngo@seniorhelpers.com.au

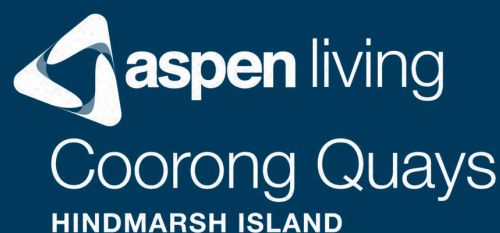
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 **aspen living**
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HINDMARSH ISLAND



